

## LIFETIME LIMITED WARRANTY

### **A. What is covered:**

Any defect in material and workmanship from personal, normal household use in accordance with the Owner's Manual, Instructional Supplements, and the Assembly and Installation Video.

### **B. For how long:**

LIFETIME- for as long as you own your Jet Dock.

### **C. Who gets the Warranty:**

This warranty is limited to the consumer who originally purchased the product.

### **D. Geographic Scope:**

This warranty applies only to Jet Dock Systems, Inc. products purchased in the United States.

### **E. What we will do:**

If your Jet Dock Systems, Inc. product is defective we will repair it, or at our option, replace it at no charge to you. If we repair your Jet Dock Systems, Inc. product, we may use new or reconditioned replacement parts. If we choose to replace your Jet Dock Systems, Inc. product, we may replace it with a new or reconditioned one of the same or similar design.

### **F. Limitations:**

IMPLIED WARRANTIES, INCLUDING THOSE OF FITNESS FOR A PARTICULAR PURPOSE AND MERCHANTABILITY (AN UNWRITTEN WARRANTY THAT THE PRODUCT IS FIT FOR ORDINARY USE), ARE LIMITED TO ONE YEAR FROM THE DATE OF PURCHASE. JET DOCK SYSTEMS, INC. WILL NOT PAY FOR: LOSS OF TIME; INCONVENIENCE; LOSS OF USE OF YOUR JET DOCK SYSTEMS, INC. PRODUCT OR PROPERTY DAMAGE CAUSED BY YOUR JET DOCK SYSTEMS, INC. PRODUCT OR ITS FAILURE TO WORK; ANY SPECIAL, INCIDENTAL OR CONSEQUENTIAL DAMAGES; OR ANY DAMAGES RESULTING FROM MISUSE OR MODIFICATION OF YOUR JET DOCK SYSTEM, INC. PRODUCT. Some states do not allow limitations on how long an implied warranty lasts or the exclusion of incidental or consequential damages, so the above exclusions may not apply to you.

### **G. How to obtain warranty service:**

To obtain warranty service for your Jet Dock Systems, Inc. product, you must provide proof of the date and place of purchase of the product.

1. Do-it-yourself service. Call Jet Dock Systems, Inc. toll-free at 1-800-JET-DOCK ( 1-800-JET-DOCK ( 1-800-538-3625 ) or 216.750.2257. Trained Jet Dock Systems, Inc. representatives will assist you in diagnosing the problem and will arrange to supply you with the required parts for do-it-yourself repairs, freight collect.
2. Service from authorized dealers. You also may obtain warranty service from Jet Dock Systems, Inc. authorized dealers. Please note that the listings of authorized dealers is subject to change without notice; we recommend that you verify the dealer's status by calling Jet Dock Systems, Inc. at 1-800-JET-DOCK ( 1-800-538-3625 ) or 216.750.2257, before reaching any agreement on service. If warranty service is provided by an authorized dealer, Jet Dock Systems, Inc. will provide all required parts under warranty at no charge to you, but the dealers are independent business people and may render a bench or service call charge for their services. Jet Dock Systems, Inc. will not reimburse you or otherwise be responsible for those charges.

3. 3. Return to Jet Dock Systems, Inc. You also may obtain warranty service by returning the product, freight prepaid to:

Jet Dock Systems, Inc. 9601  
Corporate Circle. Cleveland, Ohio 44125  
1-800-JET-DOCK or  
216-750-2257

Be sure to include your name, address, telephone number, proof of date and place of purchase and a description of the operating problem. After repairing, or at our option, replacing your Jet Dock Systems, Inc. product, we will ship it to your home at no cost to you for parts and labor, but you will have to pay a minimum of \$5.00 for shipping and handling charges.

Your choice of any one of the above-described service options is your exclusive remedy under this warranty.

#### **H. What this warranty does not cover:**

This warranty does not cover the Tide Manager System\*, *metal* support beam systems, bunk systems, keel deflection systems, pwc and turret winch cubes, airlift *powerhead systems including* pumps and hoses, or wear plate systems for floatplane docks (which are considered replaceable parts), or *cubes of any color other than black*, or items manufactured by other companies, such as dock boxes, fenders, lift ladders, boarding steps, winches, winch line or hook, combination locks or cables. However, Jet Dock Systems, Inc. will assign all available manufacturers warranties on such items. Jet Dock Systems, Inc will also (i) extend a 90-day warranty on the Tide Manager, (ii) a 10 year warranty on the metal support beams, (iii) a 1 year warranty on the airlift *powerhead system including* pump and hoses, (iv) a 5 year warranty on the airlift pontoons and the wear plates for floatplane docks; (v) a one year warranty on winch cubes, bunk systems and keel deflection systems; (vi) a five year warranty on *cubes of any color other than black*; all upon the terms and subject to the conditions set forth in this warranty *and the Terms and Conditions of customer Contract*. In addition, this warranty does not cover installation, commercial use, defects resulting from accidents, damage while in transit to our service location, or damage resulting from alterations, misuse or abuse, lack of proper maintenance, extreme tides, storms, or other acts of God, unauthorized repair or modification of the product, affixing of any attachment not provided with the product, or other failure to follow the Owner's Manual.

\*The term "systems" also includes applicable hardware, brackets, lines, attachment, sleeves and any other component associated with that system.

This warranty is the only one we will give you on your Jet Dock Systems, Inc. product, and it sets forth all our responsibilities regarding your Jet Dock Systems, Inc. product. There are no other express warranties.

#### **I. State law rights:**

This warranty gives you specific legal rights, and you may also have other rights, which vary, from State to State.